



RANCH CARAVAN PARKS LTD.
Honeybourne, Evesham, Worcs. WR11 7PR
Tel: 01386 830744
Fax: 01386 833503
www.ranch.co.uk

Ranch Touring
Terms and Conditions

- **Payment in full is required 28 days in advance.**
- **NO COMMERCIAL VEHICLES.**
- **NO TENTS or PUP TENTS.** Only trailer tents are accepted.
- Maximum of 6 people per pitch.
- Maximum of 2 dogs per pitch. Dogs accepted on leads.
- For every complete 7 nights booked in advance. 1 night is free of charge.
- Arrival between 12.00 noon and 8.00pm.
- Departure by 12.00 noon unless previously arranged.
- Bookings are accepted on receipt of a deposit (non-refundable) of £10 per night.
- No refund will be given if booking is cancelled 5 days before arrival date.
- BANK HOLIDAYS, 3 nights minimum.
- WEEKENDS, 2 nights minimum.
- Electric cars must only be charged at the designated charging points.
- Quad bikes, trials bikes and powered scooters (including e-scooters) are not permitted on park.
- Gazebos allowed by special arrangement only.
- Price inclusive of Club Membership Fee in respect of the Club on the Park and use of Swimming Pool when open. A gym and sauna are available at additional cost.
- Please note: Some facilities are restricted outside high season. Swimming Pool available Spring Bank Holiday to August Bank Holiday weather permitting.
- To gain access to the Family/Disabled room please speak to Reception when making your booking or on arrival.
- Drones are not allowed on park.
- Unaccompanied minors will not be accepted.
- Children must be properly supervised at all times.
- The company reserves the right to refuse any booking or terminate stay in the interest of other residents or guests.
- We hope you will be able to have your requested pitch but due to unforeseen circumstances we may have to allocated a different pitch of the same type.
- If you are not happy about the service you receive from us please contact our manager and we try to resolve your concerns. Your statutory rights are not affected.



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Ranch Holiday Home Hire
Caravans & S-Pods
Terms and Conditions

ALL HOLIDAY HOMES MAY BE OCCUPIED BETWEEN 3.00PM AND 6.00PM ON THE DAY OF ARRIVAL, UNLESS ALTERNATIVE TIMES HAVE BEEN PREVIOUSLY ARRANGED, AND VACATED BEFORE 10.00AM ON THE DAY OF DEPARTURE.

THE HOLIDAY HOMES ARE EQUIPPED WITH MOST HOUSEHOLD ITEMS INCLUDING BED LINEN, DUVETS AND BLANKETS. GUESTS MUST HOWEVER BRING THEIR OWN TOWELS AND TEA TOWELS.

- **Bookings for our Hire Caravans and S-Pods are accepted on receipt of £100.00 deposit (non-refundable) per week when booked.**
- **The balance must be paid 28 days before arrival date.**
- **Hire charges include gas, electricity and VAT.**
- **No refund will be given if booking is cancelled 5 days before arrival date.**
- Charges are inclusive of Club Membership fee in respect of the licensed Club on the Park, and free use of the swimming pool when open. The gym and sauna are available at additional cost.
- Please note: Some facilities are restricted outside high season. Swimming Pool available Spring Bank Holiday to August Bank Holiday weather permitting.
- No commercial vehicles.
- **Maximum of 6 people per Caravan Holiday Home.**
- **Maximum of 4 people per S-Pod.**
- You may bring 1 dog - charge £30.00 per booking (permitted only in The Avon Caravan Holiday Home).
- Dogs accepted on leads. Assistance dogs only in the Clubhouse.
- Electric cars must only be charged at the designated charging points.
- Quad bikes, trials bikes and powered scooters (including e-scooters) are not permitted on park.
- Gazebos allowed by special arrangement only.
- Drones are not allowed on park.
- Unaccompanied minors will not be accepted.
- Children must be properly supervised at all times.
- The company reserves the right to refuse any booking or terminate stay in the interest of other residents or guests.
- We hope you will be able to have your requested holiday home but due to unforeseen circumstances we may have to allocate a different holiday home of the same type.
- If you are not happy about the service you receive from us please contact our manager and we try to resolve your concerns. Your statutory rights are not affected.